

# Introduction to your practice FootFall website

A common request will look like this..

The screenshot shows the Stoneleigh Surgery website interface. At the top, there are navigation links for Home, Get Help, and Online Requests, along with a search bar. The main heading is "Stoneleigh Surgery" with "Epsom" below it. A prominent form titled "Request an appointment with a Nurse or Healthcare Assistant" is displayed. The form includes a "Request an appointment with a Nurse or Healthcare Assistant" section with a sub-heading "Request an appointment with a Nurse or Healthcare Assistant" and a note: "Tell us when you want your appointment and we will reply to you with a time. Once we receive this form we will process it within 4 working hours." The form fields include: "Your First Name" (with a dropdown arrow), "Your Last Name", "Your Date of Birth" (format dd.mm/yyyy), "Your Phone Number", and "Your Email". There are also checkboxes for "I consent to receiving text messages from the practice." and "Appointment required (tick all that apply):" with options for "Blood test", "Blood pressure check", "ECG", and "Vaccination". A sidebar on the left contains practice information, including "CQC Inspected and Rated Good", "We are currently open.", "View all opening hours", "Practice Information", "Flu Vaccination", "Friends & Family Test", and "Site Map".

There are a mixture of free text and selection options, so you can include all the information you need to.

**Free Text**

Your question:

**Multiple Choice**

Blood test

Blood pressure check

**Selection Buttons**

Yes  No

You may also have the option to upload photos or documents to send along with your request, for example a photo of a skin condition.

**File Upload**

Should you choose to consult with your practice online, your request will be dealt with in the same way as a telephone call or visit, and your practice will be in touch with you with a response.

So, next time you need to contact your practice, visit your practice website to consult with them quickly and easily.