

# Introduction to your practice FootFall website

## Reception and Enquiries

You may come here for reasons that you'd need to contact your practice reception team for, such as:

- Updating your personal details
- Requesting a Sick or Fit Note
- Enquiring about Test Results

## Treatment Room

If you were looking for some self-care advice for minor illness or injury, the Treatment Room provides information on how to take care of yourself at home, as well as local pharmacy and local minor injury unit information.

## Consulting Room

You would visit the Consulting Room for medical queries and advice. Here you can:

- Start an online consultation with a GP or Nurse
- Find out how to contact your local pharmacy team

## COVID-19 Support Room

This room is full of useful information and support relating to coronavirus including:

- How to stay well at home
- Advice for vulnerable patients
- Advice for patients with pre-existing conditions

## Wellbeing Centre

The Wellbeing Centre can offer you details of local support groups, community groups and self-help groups in your local area.

## Health Review and Assessment Clinic

This room is useful for patients who have regular health reviews or assessments at the practice. Instead of visiting, your practice may ask you to complete an online review form so that your GP or Nurse can check how you're doing.

## Prescriptions and Medicines Centre

The Prescriptions and Medicines Centre is useful for finding local pharmacy information and managing your medication and prescription requests. You can do this by completing an online FootFall request or visiting your practices' online services.

## Administration Office

This room is available to help you with any administration task. You can:

- Provide feedback to your practice
- Register as a new patient or carer
- Request your medical records