

Other housing options

When someone does qualify for housing, they usually wait for many years before they get a property. Many customers have told us that if they had realised how long the wait for housing would be, they would have been more willing to consider other options, such as a mutual exchange. To find out what housing options are available to you please visit at our website:

www.islington.gov.uk/findingahome

Other services that are available

There are services in Islington that can provide information and support you in managing your condition and any difficulties you have at home. These services are listed on the online Islington Directory <https://directory.islington.gov.uk/kb5/islington/directory/home.page>

Occupational Therapists and **Physiotherapists** can visit and assess you at home. They can give advice and make recommendations for equipment and adaptations to help you manage day to day. Occupational Therapists can be contacted by email at access.service@islington.gov.uk or by telephone on **020 7572 2299**. Your GP can refer you for Physiotherapy.

The **Islington Independent Living Guide** can be accessed online at [London Borough of Islington Independent Living Guide.indd](#). This booklet provides details of organisations to support you, for example with living safely and independently at home or doing fun and interesting activities.

If you would like this document in large print or Braille, audiotope or in another language, please contact 020 7527 2000.

✉ Housing Options Team, Islington Customer Centre,
222 Upper Street, N1 1XR

@ rehousing@islington.gov.uk

☎ 020 7527 4140

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Applying for council housing for health or medical reasons

A guide to the medical assessment process



www.islington.gov.uk/findingahome

 **ISLINGTON**
For a more equal future

How to apply



If you would like the council to consider your medical condition when assessing your housing application, you should complete a medical form. You can download a form from:

www.islington.gov.uk/housing/finding-a-home

If you require help to complete the form call the Housing Options Team on **020 7527 4140**.

The process of a medical decision being made

- Complete the medical application form stating the relevant medical conditions and how they are made worse by your current home.
- Please provide any recent medical information from consultants and therapy assessments. Please do not ask your GP for a letter, however, you can request a medical summary which may be helpful.
- We aim to carry out the assessment within a target time of six weeks and we will write to you with the decision. If we require additional information from your health professional we will request it on your behalf which may delay the assessment.



Please complete the medical form if:

- Your medical conditions or disability are severe and permanent and are made worse by your current property
- You are unable to safely access the community and/or essential facilities in your home due to your medical conditions or disability
- Your current home cannot be improved or adapted to meet your needs

What is generally not considered as part of a medical application:

- Overcrowding as it attracts its own points
- Issues related to damp, lift breakdown, pest infestation, anti-social behaviour or neighbour disputes as these need to be referred to your landlord or housing officer to resolve.

The council only award extra bedrooms for people with health problems and carers in exceptional circumstances – and on the advice of a health or social care professional as part of a care plan.

If you receive a medical recommendation you will not be considered for accommodation that does not meet your floor recommendation.

If you submit further medical documentation to the council for a re-assessment, your medical points can either:

- remain the same
- be increased
- be decreased or be removed altogether

